



HERITAGE PARK ANNUAL MEMBERSHIP – EXPRESS • ESCAPE

TERMS AND CONDITIONS

1. Use of your Annual Membership constitutes acceptance of the Heritage Park Annual Membership terms and conditions. Heritage Park reserves the right to change member holder benefits, prices, terms and conditions without notice. Current benefits, prices, terms and conditions are available to read at heritagepark.ca.
2. All Annual Memberships are non-refundable and non-transferable (can only be used by the person named on the card).
3. Each membership holder must only be in possession of ONE Annual Membership card. Card holders are asked to destroy duplicate and/or expired Annual Membership cards. Cards remain the property of Heritage Park at all times.
4. All Annual Memberships are valid for 365 days from the date of purchase. In the case of early renewal, membership will be extended for another 365 days from the current expiry date. Physical cards must be replaced after 2 years for children and 5 years for General and Seniors.
5. Current Annual Membership holders wishing to upgrade their membership can do so by paying the difference between the cost of their membership and the upgraded membership price. A new Annual Membership card will be required. The upgraded membership benefits will take effect the day of renewal, and last until the end of the original expiry date.
6. The Annual Membership card must be presented at the gate to gain entry into Heritage Park. In the event of a forgotten card, Heritage Park reserves the right to request picture identification before entry is granted. Photocopies of memberships are not valid.
7. Guest Annual Memberships must be linked to one valid named Child, Senior or General membership holder or the last name of the Family & Friends Membership holder. A Guest Membership cannot be handed to an individual to go into the Park on their own; they must be accompanied by the membership holder whose name is on the Guest Membership card.
8. Membership Benefits: Members must present their valid membership card in order to redeem member benefits. Only one membership card may be applied per transaction and benefits/discounts cannot be combined.
9. All Annual Escape Members are eligible for a 10% discount on retail products throughout the Park. Please show your card when making purchases. Retail discounts are not valid on ice cream and milkshake purchases at Harvey's Confectionery, or outside vendor merchandise such as Festival of Quilts Merchants' Mall.
10. All Annual Escape Members are eligible for a 10% discount on Food and Beverage items throughout Heritage Park. Please show your membership when making purchases. Beverage discounts do not include alcohol or purchases at Drew's Saloon.
11. All Annual Escape Members are eligible for a 10% discount on select Heritage Park ticketed events. Must book over the phone to receive your discount. Please provide your member number when booking. Ticketed event discounts include Afternoon Teas, Brunches, Ghosts and Gourmet, and more. Day Out With Thomas and Ghouls' Night Out are excluded from the Escape Member discount.
12. All Annual Escape Members receive complimentary parking. In order to access the complimentary parking, the member is responsible for setting up an account with ParkPlus. Once the account is set up with membership information and license plate, complimentary parking is available for as long as the Annual Membership is in good standing.
13. All Child Memberships are Express level—they do not include parking or discounts on food or retail merchandise.
14. After paying day gate admission to visit Heritage Park, a visitor will have 7 days to apply that admission price (not including GST) towards the purchase of an Annual Membership. The admission transaction receipt must be presented in order to take advantage of this offer. The only time that two or more gate admissions may be applied to a purchase of an Annual Membership is when it is a Family & Friends Membership. Otherwise it has to be a one-to-one match on the upgrade.
15. Gift or promotional Annual Membership vouchers must be redeemed by the expiry date indicated on the voucher and can only be applied to an Annual Membership. The value cannot be applied to the purchase of any other product.
16. Persons under the age of 14 must be accompanied by an adult to enter the Park.
17. Family & Friends Memberships: Both General members named on a Family & Friends Annual Membership agree to the same level of membership, i.e. all Express or all Escape. There is no option of combining levels onto one Family & Friends Membership.
18. Family & Friends Memberships: Each member included in the Family & Friends Membership will receive their own card to be presented upon entry.
19. Family & Friends Memberships are valid for 2 named General or Seniors and up to 4 named children. Additional named children may be added to the Family & Friends Membership at a reduced rate. There is no reduction in price if spots available in the Family & Friends Membership are not filled. Participants on the membership can be added after the date of purchase but cannot be changed to another individual once added.
20. Family & Friends Memberships: Annual Membership cards will not be given out 'blank' i.e. without a photo. If a child is not present at the time of purchase, they can be added onto the membership at a later date—up to the card's expiry. The added membership holder's card will expire on the same date as the rest of the Family & Friends cards.
21. Heritage Park reserves the right to confiscate membership cards in the event of intentional misuse, or misconduct on Park. No refunds will be given.
22. A replacement fee of \$5 will be charged for lost or stolen member cards.
23. Complimentary admission to events requiring a special ticket purchase are not included in the benefits of an Annual Membership.
24. Heritage Park reserves the right to close or remove any exhibit at any time, due to special events/routine maintenance/weather or otherwise; this includes all rides. No refunds, credits or extensions will be given as a result of these situations.
25. Annual Memberships cannot be used for course-based school programs as they require specific staff teaching time. However, Annual Memberships can be applied to the Living History Self-Guided School Program.
26. Early booking notifications and other promotional benefits require opt-in to email newsletter.
27. Events are subject to change.

Privacy Policy: At Heritage Park, personal privacy is very important. We are dedicated to protecting personal privacy and safeguarding personal information in our care. Our systems and procedures are designed to prevent loss, misuse, unauthorized access, disclosure or alteration of personal information. Only authorized staff of Heritage Park has access to personal information.